



AS-1 - Cannot connect to mail server in Outlook

Created: 2020-10-29 Updated: 2020-10-30

Project:	AssetManagement	Type:	Story
Status:	In Progress	Priority:	Medium

Assignee:	Johan Brodin	Reporter:	Johan Brodin
Resolution:		Votes:	0

Custom Fields

Computers:	Computer 12875_A [IN-3]
OS:	Windows [IN-4] Created: 2020-10-29 22:57:39, Updated: 2020-10-29 23:47:32, Version : 1909,
Mouse:	Microsoft Basic For Business
Keyboard:	Deltaco
Monitor:	Dell P2719H [IN-6] Created: 2020-10-29 23:39:46, Updated: 2020-10-29 23:39:46,
Software:	Software Package - Jan 2020 [IN-8] Created: 2020-10-29 23:50:29, Updated: 2020-10-29 23:51:34, Outlook: Outlook 2002, Word: Word 2002,

Description

Coming back from vacation Outlook is not receiving emails. Please see error message screenshot attached

Attachments



[Outlook-Cannot-Connect-To-Server.jpg](#)

Comments

Johan Brodin

Created: Today 1:01 AM

Updated: Today 1:01 AM

This seem to be a server configuration error. Investigating further